



RETURN POLICY:

TOILETING PRODUCTS ARE NOT RETURNABLE:

- Portable Potty Seat
- Splash Guard

RETURN WITHIN 30 DAYS FROM PURCHASE DATE:

- No restocking fee if returned in like-new, resalable condition
- If product is **not** in like-new, resalable condition upon inspection, amount of credit given will be determined by Bergeron Health Care

RETURN WITHIN 30-60 DAYS FROM PURCHASE DATE:

- **25%** restocking fee if returned in like-new, resalable condition
- If product is **not** in like-new, resalable condition upon inspection, amount of credit given will be determined by Bergeron Health Care

RETURN WITHIN 60-90 DAYS FROM PURCHASE DATE:

- **50%** restocking fee if returned in like-new, resalable condition
- If product is **not** in like-new, resalable condition upon inspection, amount of credit given will be determined by Bergeron Health Care

RETURN AFTER 90 DAYS FROM PURCHASE DATE:

- No credit will be issued

As long as the equipment is returned in new, re-saleable condition, within 30 days of the Return Authorization we will refund your original purchase cost without any re-stock fee!

There are certain things you must do in the event of a return.

- 1) You must keep your original carton and packing materials for safe transport! Please carefully repack the items in their original packaging so they are secure and tight inside the box. Utilize any plastic bags that came with your order - they protect items from vibration during shipping.
- 2) All products must be returned within **30 days** of the issuance of this RA#. RA numbers should be clearly displayed on the return packaging and labels.
- 3) You will be responsible for the return shipping cost. To protect yourself, use a delivery service that has a tracking # and insurance. A refund will not be given on merchandise that is lost by the carrier.
- 4) Any costs required to make the item re-saleable will be deducted from your credit. If the item cannot be made re-saleable you have the option of paying to have the item delivered back to you or paying a 25% Disposal Fee.

